Muros International Limited

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CLEANING & MAINTENANCE GUIDE

OVERVIEW

Muros Wall Panels are strong and robust and have been successfully installed in both internal and external spaces around the world for over 25 years.

Muros is regularly used in areas of high foot-traffic and activity, such as hallway, stairway, retail and hospitality spaces. Following installation, wall surfaces may be subjected to dust, spills, knocks, marking, moisture and environmental contaminants.

This guideline is designed to assist with protecting, cleaning and maintaining your Muros wall in the best possible condition. Please adhere to these instructions.

MONITORING/ MANAGEMENT

Muros Wall Panels provide a decorative finish using a combination of fibreglass-based wall panels, adhesive, jointing materials and paint/ stain. The installed wall panels should be inspected every 12 months and any remedial work completed to maintain a quality finish using approved materials and application techniques.

ENVIRONMENT COMTAMINANTS

<u>Application</u>: Due to the natural relief and depth of Muros Wall Panels (and in exterior environments), external contaminants such as can settle on the textured panel surface. Contaminants may include, but to be limited to, salt air/water, oxides, sulphur, water, carbon and mineral dust. The contaminants can erode sealants and adhesives as well as diminish the aesthetic finish of the wall panels.

<u>Solution</u>: To remove any surface contaminants use occasional dusting with a duster or electrostatic dusting cloth, or gently wipe panels using a damp cloth. Ensure the cloth will not leave any colour or wear down and leave lint on the panels. Where required (in external environments) use light water flow from a hose to rinse panels of dust. Only use a warm, weak soapy solution.

DO NOT use cream cleaner, solvents or abrasive scouring pads as they may damage the panel surface. **DO NOT** use a water blaster as this may damage the panel finish.

MARKING/ CLEANING

<u>Application</u>: Depending on the environment panels may be subject to spills, dirt, food, grease, marks, dust and weathering.

Solution: Using a damp cloth gently wipe Muros Wall Panels. For stronger cleaning use a warm, weak soapy solution.

DO NOT use cream cleaner, solvents or abrasive scouring pads as they may damage the panel surface. **DO NOT** use a water blaster as this may damage the panel finish.

PROTECTION (Optional)

<u>Application</u>: In areas where ongoing moisture may be present, such as bathrooms, pools, spas and kitchens, or where there is a likelihood of panels being subjected to foreign matter, such as food, drink, scuffing, oils and dirty hands.

<u>Solution</u>: A matt wall sealant may be applied to the wall panels following installation. The sealant is used to provide an invisible protective cover to assist with cleaning and maintenance of the textured wall surface.

Source: Porter Paints Matt Wall Sealant is one recommended option: https://www.porterspaints.com/paints/preparation-protection/matt-wall-sealer/

REPAIR/ MAINTENANCE

Repair or maintenance work should be completed on Muros Wall Panels soon after the required work is identified. Such work is straight-forward and should be completed by a professional tradesperson. Appropriate installation materials, such as, mastic, adhesive, joint sealant and/ or paint can be supplied by Muros to complete remedial work.